

Rental Rules and Regulations(Grande Class)

■ Rental Vehicles and Times

Vehicle Type	Crea 5.3x / ZIL520 Grande Class / Serengeti
Departure and Return Times	Departure: from 11:00 / Return: by 18:00

■ Rental Fees (Tax Included)

Vehicle Type	Low Season	Regular Season	High Season	Winter Season
Weekdays	21,800yen (tax incl.)	23,900yen (tax incl.)	37,200yen (tax incl.)	33,800yen (tax incl.)
Weekends & Holidays	27,800yen (tax incl.)	30,800yen (tax incl.)	-	-
Weekly Rate (Up to 7 nights 8 days)	128,000yen (tax incl.)	140,800yen (tax incl.)	218,000yen (tax incl.)	173,000yen (tax incl.)
Monthly Rate (Up to 30 nights 31 days)	418,000yen (tax incl.)	458,000yen (tax incl.)	701,000yen (tax incl.)	538,000yen (tax incl.)

■ Liability in Case of Accidents or Equipment Damage (Tax Included)

Item	Liability Amount
Bodily Injury	¥100,000 (tax included)
Property Damage	¥100,000 (tax included)
Rental Vehicle (Not Drivable)	¥100,000 (tax included)
Rental Vehicle (Drivable)	¥50,000 (tax included)
Interior Equipment (including optional items)	100% of replacement cost

*Single-vehicle accidents (e.g., hitting a wall or tree while stationary) are not covered by insurance.

■ Damage Waiver System

The above liability amounts will be waived
Fee: ¥3,300 (tax included) / 24 hours

■ Non-Operation Charge (NOC)

If an accident, theft, breakdown, damage, or contamination occurs and repairs are needed, a non-operation charge will be applied as a part of the vehicle compensation during the repair period.

NOC (Business Compensation): Repair days × ¥10,000 (tax included)

■ Delivery Fees (One Way)

Pickup/Return at Store	Free
Sapporo, Chitose, Kitahiroshima, Ebetsu, Eniwa, Otaru	¥3,300 (tax included)

*Other areas require a separate quote. *One free parking space available when using store pickup.

■ Cancellation Policy

From confirmed reservation to 30 days before	No cancellation fee
29 to 14 days before reservation date	30% of total payment
13 to 7 days before reservation date	50% of total payment
6 days to 1 day before reservation date	80% of total payment
On the reservation date	100% of total payment

■ Late Return Fee

If the return time is exceeded, a late fee of ¥3,000 (tax included) per hour will be charged. If another reservation is scheduled, extension is not possible. Please plan your return accordingly.

■ Usage Rules

- Due to freezing concerns, water facilities are not available from November 1 to April 30.
- Pets are not allowed.
- No smoking inside the vehicle.

■ Upon Return

Before returning, please refuel the vehicle within 3km of the return location.
Please take your trash home with you.